

Privacy and Use Policy

This policy's main objective is to assure website visitors that their right to privacy is of primary concern to the City of Hilliard. It contains information about what data are collected and how that information is used. This policy may be updated periodically, so please check back from time to time.

When you follow a link to another web site, even the site of another governmental agency, you are subject to the privacy policy of that site. You should check the privacy policies of each of these sites, if you have questions about how they handle personally identifiable information.

Usage Policy

All websites operated by the City of Hilliard require the involvement of a parent or guardian for those persons under the age of 18.

When registering to use this site, filing an application, contacting the City of Hilliard, participating in e-commerce, or other use of this site, you agree to provide accurate and complete information, and, in the case of registration or accounts, to keep this information current and complete. By using any function of the City of Hilliard web site, you agree to be bound by these Legal Notices and all other terms and conditions posted on the sites provided by the City of Hilliard or affiliated financial institutions or businesses. You agree that the laws of the State of Ohio, and the City of Hilliard, without regard to its principles of conflicts of laws, will govern these statements, terms, and conditions and any dispute of any sort that might arise between you and the City of Hilliard concerning this web site, your use of this web site, your obligations to the City of Hilliard or an affiliated financial institution or business and their obligations to you.

By using this website, you agree to be responsible for maintaining the confidentiality of your personal information, including any account number and password, and for restricting access to your computer. You further agree to accept responsibility for all activities that occur under your account or password. You should notify the City of Hilliard immediately if you believe there has been an unauthorized use of your account or password of any other breach of this site's security.

All websites operated by the City of Hilliard reserve the right to refuse service, terminate accounts, remove or edit content, or cancel purchases in its sole discretion.

Automatic Collection of Certain Information

No personally identifiable information is collected from visitors who simply browse this site or who download information from it. While our web servers maintain logs of user

activity to help us manage the web site, information stored in these logs or in cookies does not identify you personally. The logs store things such as the domain name and IP address from which you access our site, the type of browser and operating system you used, the date and time you accessed our site, the pages visited and the address of the site that you linked to us from (if you linked to our web site from another web site.)

We use this information to learn how many visitors we have, where they are coming from which parts of our web site are of most interest to visitors, and other facts that help us improve the web site and the services we offer.

Personal Information

Visitors who request services through this site may be required to furnish additional information in order for us to provide the service requested. The additional information collected will be no more specific than if the visitor were requesting the service by any other means, including by telephone or an in-person visit to a city or county facility. If you participate in a survey, send us an email or submit an online form, your email address and the other information you volunteered will be collected. We may share this information with other governmental agencies or organizations to provide the help you are requesting. We may also use that information to help assess user needs and analyze trends.

If you use this web site for electronic commerce, we may collect, process and disclose your name, address and payment information (if applicable) to the extent necessary to complete the online transaction and for record-keeping activities as billing, permits and licenses.

Privacy and Security

We will not rent, sell or provide any internet information identifying you individually (name, address, phone number, etc.) to third-parties for marketing or mailing lists. We will not send you unsolicited email regarding any commercial offers or advertisements at any time. Your credit card information will not be disclosed for any reason except those related to your transaction or as required by law.

Some information that you submit to us through this web site may be protected by encryption technology, whereas other information may not. Unless a particular web page on this site indicates that encryption technology is being used, you should not assume that information you submit through that web page will be secure. If you submit information to our server through a web page containing visible indicators of active encryption technology, we will take reasonable precautions to safeguard confidentiality of such information. The City shall not be held liable for any injury caused by the disclosure of your information, whether by security breach, accident, inadvertence, or any other act resulting from disclosure. Reasonable steps have been taken to protect private information, but his policy should not be construed as warranting a fail proof security system.

Use of Cookies

Cookies or other technology may transfer information from this web site to your hard disk for record-keeping purposes. The use of cookies or similar technology is an industry standard, and this web site, like many other web sites, uses them to provide useful features for our users. Cookies in and of themselves do not personally identify you, although they do identify your computer. Most browsers are initially set up to accept cookies. If you prefer, you can set your browser to refuse cookies. However, you may not be able to take full advantage of this web site if you do so.

Public Records

Information submitted through the City of Hilliard's web site may be subject to disclosure pursuant to a public records request. Information submitted through the City's web site may be shared with another governmental agency if the visitor's inquiry relates to that agency. Certain types of information (such as electronic payment information) are exempt from disclosure as public records. If you have questions about the Ohio Public Records laws, refer to the State of Ohio's Revised Code, Section 149.43, Availability of Public Records.

Disclaimer

The City of Hilliard, Ohio, its agencies, departments, officers, public officials, nor employees, warrant the accuracy, reliability or timeliness of any information published on the City's website. The City does not endorse any content, viewpoints, products, or services on or linked from its web site system, and shall not be liable for any losses caused by any reliance on such information. Portions of the City of Hilliard web site's information may be incorrect or outdated. Any person that relies on any information obtained from the City of Hilliard's web site system does so at his or her own risk.

Terms and Conditions

If you visit or use this web site, you accept these terms and conditions. Any use of this web site for unauthorized purposes or in violation of the terms contained herein may subject you to criminal penalties and/or civil liability for damages, brought by the City of Hilliard.